



I speak to Client-Facing Professionals on how to develop effective communication tools so they can create positive relationships and feel Confident working with Clients.

## **KEYNOTE TOPICS**

- Develop Professional Confidence
  Learn the True Building Blocks of Professional Authority
- How Everything Changes when you Aim to Serve
- When to Listen with Courage to get the Real Story

## **WORKSHOP TAKEAWAYS**

- Create a sense of positive teamwork
- with your client
- Recover from a Problem
- Gain Personal Resources

SDSL

- Reduce complaints and misunderstandings
- Enhance your business for the long-term





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# Hi! I'm Gayle

Do you sometimes feel anxious with your clients? Does your stress level go up when theirs does? Many client-facing professionals deal with their own anxiety by catering to clients' anxiety, rather than effectively helping them realize their vision. I work with groups and organizations to amplify their authenticity and empower them to develop confidence in their careers.

Gayle Feallock has more than 20 years working in client services, and is the author of "Feel Confident with Your Clients!"

Owner of Just Imagine Love in San Diego, CA, Gayle is a nondenominational Ordained Minister through Universal Life Church since 2007. She is a graduate of the Clairvoyant and Spiritual Leaders programs at Intuitive Insights and a certified Reiki Master through Reiki Wind.

She has worked in weddings and events; retail; hospitality; travel; and tourism. Her previous career as an editor at Harcourt taught her that it takes a community to create a work of inspiration, and showed her the importance of telling a story well.

Developing positive, successful relationships with hundreds of clients has been at the core of her professional life.



### Feel Confident with Your Clients!



It's OK to say, "I Don't Know."

And more tools for Effective Communication and Successful Client Relationships

by Gayle Feallock

#### Available on your favorite E-book reader or Amazon's Kindle.

"A super useful guide to helping anyone working with any type of client be more confident and use smart business practices in whatever industry they are in." — Amazon reader